



झारखण्ड गजट

असाधारण अंक

झारखण्ड सरकार द्वारा प्रकाशित

संख्या 647 राँची ,सोमवार 24 अग्रहायण 1936 (श०)
15 दिसम्बर, 2014 (ई०)

नगर विकास विभाग

अधिसूचना

4 दिसम्बर, 2014

संख्या-6/न०वि०/वित्त आयोग (13वाँ)/104/2010- 4843-- 13वाँ वित्त आयोग के अनुशंसा के आलोक में शहरी विकास मंत्रालय, भारत सरकार द्वारा निर्गत मार्ग-निर्देशिका (Guideline) के अनुसार General Performance Grants के लिए विहित नौ शर्तों में से एक शर्त नगर निकायों द्वारा उपलब्ध कराये जाने वाले सुविधाओं यथा- Water Supply, Sewerage & Sanitation, Solid Waste Management एवं Storm Water Drainage के लिए Service Level Benchmark का लक्ष्य निर्धारित किया जाना है ।

उपर्युक्त संदर्भ में विभागीय अधिसूचना सं०-64 दिनांक 13 जनवरी, 2011 द्वारा गठित SLBC Cell की दिनांक 14 अगस्त, 2013 को आहूत बैठक में राज्य के कुल 39 शहरी स्थानीय निकायों से प्राप्त प्रतिवेदनों के आधार पर वित्तीय वर्ष 2014-15 के लिए संलग्न सूची में उपर्युक्त सेवाओं का Benchmark का लक्ष्य निर्धारित किया जाता है ।

झारखण्ड के राज्यपाल के आदेश से,

अजय कुमार सिंह,
सरकार के सचिव ।

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

S. No	Component Name with Sub Component Name				National Benchmark	Ranchi		Dhanbad		Deoghar		Jamshedpur		Mango	
						Current t (2013-14)	Target (2014-15)	Current t (2013-14)	Target (2014-15)	Current t (2013-14)	Target (2014-15)	Current t (2013-14)	Target (2014-15)	Current t (2013-14)	Target (2014-15)
1	Water Supply Indicators														
	Coverage of water supply connection				100%	47%	60%	80%	85%	40%	45%	90%	95%	15%	20%
	Per Capita supply of water				135 lpcd	104.10 lpcd	120 lpcd	90 lpcd	100 lpcd	80 lpcd	85 lpcd	80 lpcd	85 lpcd	30 lpcd	40 lpcd
	Extent of metering of water connection				100%	25%	40%	80%	85%	25%	30%	75%	80%	10%	20%
	Extent of non-revenue water				15%	47%	40%	40%	45%	40%	45%	40%	45%	85%	87%
	Continuity of water supply				24X7	7*7	8*7	6*7	8*7	5*7	6*7	7*7	8*7	5*7	6*7
	Efficiency in redressal of customer complaints				80%	80%	80%	80%	85%	62%	65%	70%	75%	15%	20%
	Quality of water supplied				100%	62%	70%	80%	82%	60%	65%	50%	60%	10%	20%
	Cost recovery in water supply services				100%	26%	35%	70%	75%	30%	35%	20%	30%	15%	20%
	Efficiency in collection of water related charges				90%	51%	60%	65%	70%	40%	45%	50%	55%	25%	30%
2	Sewerage and Sanitation Indicators				*										
	Coverage of Toilets				100%	60%	70%	40%	45%	40%	45%	40%	45%	30%	40%
	Coverage of waste water network services				100%	14%	14%	10%	13%	10%	12%	10%	13%	5%	10%
	Collection efficiency of waste water network				100%	7%	7%	10%	20%	20%	25%	28%	30%	15%	20%
	Adequacy of waste water treatment capacity				100%	7%	7%	25%	30%	25%	30%	40%	45%	25%	30%
	Quality of waste water treatment				100%	5%	10%	5%	10%	0%	5%	15%	20%	10%	15%
	Extent of reuse and recycling of treated waste water				20%	10%	20%	10%	20%	10%	15%	10%	15%	20%	25%
	Extent of cost recovery in waste water management				100%	10%	20%	10%	20%	10%	20%	40%	20%	25%	30%
	Efficiency in redressal of customer complaints				80%	10%	20%	10%	20%	5%	10%	10%	15%	10%	20%
	Efficiency in collection of sewerage charges				90%	10%	15%	10%	15%	5%	10%	20%	25%	20%	25%

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

3	Solid Waste Management Indicators				#							
	Household level coverage of SWM services through	100%	71%	80%	50%	60%	40%	50%	30%	40%	10%	20%
	Efficiency of collection of waste	100%	54%	65%	50%	60%	40%	50%	40%	50%	25%	30%
	Extent of segregation of MSW	100%	31%	45%	20%	30%	10%	20%	10%	20%	5%	10%
	Extent of MSW recovered	80%	10%	40%	20%	30%	30%	35%	45%	50%	15%	25%
	Extent of Scientific disposal of MSW	100%	0%	30%	0%	30%	0%	10%	0%	5%	0%	5%
	Extent of cost recovery for the ULB in SWM services	100%	10%	30%	10%	20%	10%	20%	5%	15%	15%	20%
	Efficiency in redressal of customer complaints	80%	55%	65%	20%	30%	20%	30%	20%	30%	20%	30%
	Efficiency in collection of SWM charges	90%	46%	60%	15%	25%	15%	20%	15%	20%	25%	30%
4	Storm Water Drainage Indicators				\$							
	Coverage	100%	20%	30%	20%	30%	20%	30%	20%	30%	20%	30%
	Incident of water logging	0%	50%	40%	40%	35%	60%	55%	60%	55%	60%	55%

S.No	Component Name with Sub Component Name				Nation al Bench mark		Hazaribagh		Dumka		Latehar		Gharwa		Medininagar	
							Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	Water Supply Indicators															
	Coverage of water supply connection				100%		70%	80%	50%	30%	35%	45%	60%	65%	45%	50%
	Per Capita supply of water				135 lpcd		70 lpcd	80 lpcd	45 lpcd	55 lpcd	45 lpcd	60 lpcd	40 lpcd	50 lpcd	50 lpcd	60 lpcd
	Extent of metering of water connection				100%		40%	45%	10%	15%	20%	25%	30%	35%	10%	20%
	Extent of non-revenue water				15%		30%	28%	35%	40%	30%	40%	40%	45%	30%	35%
	Continuity of water supply				24X7		5*7	5*7	6*7	6*7	5*7	6*7	5*7	6*7	4*7	5*7
	Efficiency in redressal of customer complaints				80%		50%	60%	50%	55%	40%	50%	50%	60%	40%	50%
	Quality of water supplied				100%		60%	70%	20%	30%	50%	60%	60%	65%	50%	60%
	Cost recovery in water supply services				100%		60%	65%	10%	20%	50%	55%	45%	50%	25%	30%
	Efficiency in collection of water related charges				90%		50%	55%	20%	30%	30%	40%	40%	50%	40%	50%
2	Sewerage and Sanitation Indicators															
	Coverage of Toilets				100%		50%	60%	35%	40%	45%	55%	40%	50%	35%	45%
	Coverage of waste water network services				100%		10%	20%	10%	20%	10%	15%	10%	15%	10%	20%
	Collection efficiency of waste water network				100%		5%	15%	5%	10%	5%	7%	5%	7%	5%	8%
	Adequacy of waste water treatment capacity				100%		2%	5%	2%	5%	2%	5%	2%	6%	2%	5%
	Quality of waste water treatment				100%		10%	20%	10%	15%	10%	13%	10%	15%	10%	15%
	Extent of reuse and recycling of treated waste water				20%		0%	10%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery in waste water management				100%		0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Efficiency in redressal of				80%		30%	40%	20%	30%	30%	40%	20%	30%	30%	35%

	customer complaints											%
	Efficiency in collection of sewerage charges	90%	5%	10%	20%		20%		20%		35%	
3	Solid Waste Management Indicators				#							
	Household level coverage of SWM services through door-to-door collection of waste	100%	50%	55%	45%	55%	40%	50%	40%	50%	45%	55%
	Efficiency of collection of waste	100%	50%	55%	35%	40%	25%	35%	35%	45%	40%	45%
	Extent of segregation of MSW	100%	15%	20%	10%	15%	15%	15%	10%	15%	15%	20%
	Extent of MSW recovered	80%	40%	50%	15%	20%	20%	25%	30%	35%	30%	35%
	Extent of Scientific disposal of MSW	100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery for the ULB in SWM services	100%	20%	30%	5%	10%	5%	10%	5%	10%	5%	10%
	Efficiency in redressal of customer complaints	80%	60%	65%	50%	55%	50%	60%	30%	45%	20%	40%
	Efficiency in collection of SWM charges	90%	20%	30%	15%	25%	15%	25%	20%	30%	20%	30%
4	Storm Water Drainage Indicators				\$							
	Coverage	100%	40%	45%	50%	55%	25%	30%	35%	40%	20%	30%
	Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%	60%	55%

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

S. No	Component Name with Sub Component Name				National Benchmark	Manjhiaon		Rajmahal		Fusro		Basukinath		Madhupur	
						Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	Water Supply Indicators														
	Coverage of water supply connection				100%	30%	40%	70%		70%		20%		25%	
	Per Capita supply of water				135 lpcd	50 lpcd	65 lpcd	70 lpcd		0.5		50 lpcd		60 lpcd	
	Extent of metering of water connection				100%	25%	40%	40%		10%		10%		20%	
	Extent of non-revenue water				15%	60%	55%	55%		40%		40%		45%	
	Continuity of water supply				24x7	3*7	3.5*7	4*7		4*7		4*7		3x7	
	Efficiency in redressal of customer complaints				80%	40%	50%	70%		60%		40%		40%	
	Quality of water supplied				100%	50%	60%	50%		60%		50%		50%	
	Cost recovery in water supply services				100%	40%	50%	40%		70%		30%		35%	
	Efficiency in collection of water related charges				90%	40%	45%	40%		30%		60%		40%	
2	Sewerage and Sanitation Indicators					*									
	Coverage of Toilets				100%	50%	55%	50%	60%	45%	55%	50%	60%	50%	60%
	Coverage of waste water network services				100%	10%	12%	10%	12%	10%	12%	10%	12%	10%	12%
	Collection efficiency of waste water network				100%	5%	7%	5%	7%	5%	7%	5%	7%	5%	7%
	Adequacy of waste water treatment capacity				100%	2%	5%	2%	5%	2%	5%	2%	5%	2%	5%
	Quality of waste water treatment				100%	10%	13%	10%	12%	10%	13%	10%	12%	10%	13%
	Extent of reuse and recycling of treated waste water				20%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery in waste water management				100%	0%	10%	0%	10%	0%	5%	0%	10%	0%	10%
	Efficiency in redressal of customer complaints				80%	30%	40%	25%	35%	30%	35%	30%	40%	25%	35%
	Efficiency in collection of				90%	30%	40%	40%	50%	30%	40%	20%	30%	10%	20%

sewerage charges												
3	Solid Waste Management Indicators					#						
	Household level coverage of SWM services through door-to-door collection of waste	100%	30%	40%	30%	40%	40%	45%	30%	35%	35%	45%
	Efficiency of collection of waste	100%	30%	35%	30%	35%	30%	40%	40%	45%	20%	35%
	Extent of segregation of MSW	100%	5%	10%	5%	15%	10%	12%	7%	10%	7%	12%
	Extent of MSW recovered	80%	25%	30%	40%	45%	30%	40%	20%	30%	30%	35%
	Extent of Scientific disposal of MSW	100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery for the ULB in SWM services	100%	20%	25%	20%	25%	30%	35%	30%	35%	25%	35%
	Efficiency in redressal of customer complaints	80%	40%	50%	35%	45%	40%	45%	30%	45%	35%	50%
	Efficiency in collection of SWM charges	90%	20%	25%	20%	25%	20%	25%	30%	35%	15%	25%
4	Storm Water Drainage Indicators					\$						
	Coverage	100%	40%	45%	50%	55%	25%	30%	35%	40%	20%	30%
	Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%	60%	55%

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

S.No	Component Name with Sub Component Name					National Benchmark	Chas		Gumla		Lohardaga		Chirkunda		Sahibganj	
							Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	Water Supply Indicators															
	Coverage of water supply connection				100%	60%	70%	50%	60%	50%	60%	20%	30%	40%	50%	
	Per Capita supply of water					135 lpcd	90 lpcd	100 lpcd	75 lpcd	85 lpcd	100 lpcd	105 lpcd	50 lpcd	60 lpcd	30 lpcd	50 lpcd
	Extent of metering of water connection					100%	20%	30%	15%	25%	50%	60%	10%	20%	25%	30%
	Extent of non-revenue water					15%	25%	30%	45%	50%	45%	50%	45%	50%	40%	45%
	Continuity of water supply					24X7	10*7	10*7	8*7	8*7	6*7	7*7	4*7	5*7	4*7	5*7
	Efficiency in redressal of customer complaints					80%	60%	70%	55%	60%	50%	60%	50%	55%	45%	50%
	Quality of water supplied					100%	60%	65%	60%	65%	60%	70%	60%	70%	60%	70%
	Cost recovery in water supply services					100%	40%	50%	40%	45%	40%	50%	50%	55%	50%	55%
	Efficiency in collection of water related charges					90%	40%	50%	35%	45%	40%	50%	35%	40%	35%	40%
2	Sewerage and Sanitation Indicators							*								
	Coverage of Toilets					100%	50%	55%	50%	55%	50%	55%	50%	55%	50%	55%
	Coverage of waste water network services					100%	10%	15%	10%	15%	10%	12%	10%	13%	10%	14%
	Collection efficiency of waste water network					100%	5%	10%	5%	7%	5%	8%	5%	10%	5%	8%
	Adequacy of waste water treatment capacity					100%	5%	6%	4%	5%	2%	4%	2%	4%	2%	4%
	Quality of waste water treatment					100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of reuse and recycling of treated waste water					20%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery in waste water management					100%	5%	10%	5%	10%	5%	10%	5%	10%	5%	10%
	Efficiency in redressal of customer complaints					80%	40%	50%	25%	40%	40%	50%	20%	35%	35%	45%
	Efficiency in collection of sewerage charges					90%	2%	5%	2%	5%	3%	5%	2%	5%	4%	7%

3	Solid Waste Management Indicators					#						
	Household level coverage of SWM services through door-to-door collection of waste	100%	40%	50%	35%	45%	40%	50%	35%	40%	40%	50%
	Efficiency of collection of waste	100%	40%	50%	35%	45%	40%	50%	35%	45%	40%	50%
	Extent of segregation of MSW	100%	5%	10%	5%	10%	5%	10%	5%	10%	6%	10%
	Extent of MSW recovered	80%	20%	25%	15%	20%	20%	25%	15%	20%	20%	25%
	Extent of Scientific disposal of MSW	100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery for the ULB in SWM services	100%	30%	40%	30%	40%	30%	40%	25%	35%	25%	35%
	Efficiency in redressal of customer complaints	80%	40%	50%	40%	50%	35%	45%	20%	40%	20%	35%
	Efficiency in collection of SWM charges	90%	10%	20%	10%	15%	10%	15%	10%	15%	10%	15%
4	Storm Water Drainage Indicators					\$						
	Coverage	100%	40%	45%	50%	55%	25%	30%	35%	40%	20%	30%
	Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%	60%	55%

S.No	Component Name with Sub Component Name				National Benchmark	Hussianabad		Bishrampur		Giridih		Chakulia		Bundu	
						Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	Water Supply Indicators														
	Coverage of water				100 %	25%	30%	25%	30%	70%	75%	65%	70%	30%	40%
	Per Capita supply of water				135 lpcd	60 lpcd	65 lpcd	45 lpcd	55 lpcd	70 lpcd	90 lpcd	65 lpcd	70 lpcd	25 lpcd	35 lpcd
	Extent of metering of				100%	15%	20%	15%	20%	20%	30%	15%	20%	10%	12%
	Extent of non-revenue water				15%	25%	30%	25%	30%	5%	15%	10%	15%	25%	30%
	Continuity of water supply				24X7	3*7	3*7	3*7	3*7	4*7	5*7	4*7	4.5*7	4*7	4*7
	Efficiency in redressal of				80%	35%	45%	40%	45%	50%	55%	35%	45%	50%	55%
	Quality of water supplied				100%	60%	65%	55%	60%	60%	65%	60%	65%	60%	65%
	Cost recovery in water supply				100%	40%	45%	25%	35%	30%	35%	40%	45%	30%	35%
	Efficiency in collection of				90%	20%	30%	25%	30 %	20 %	35%	20%	30 %	10%	20%

2	Sewerage and Sanitation Indicators														
															*
	Coverage of Toilets	100 %	60 %	65%	25%	35%	40%	50%	35%	45%	20%	40%			
	Coverage of waste water network	100 %	10 %	12%	10%	14%	10%	13%	10%	15%	7%	10%			
	Collection efficiency of waste water	100 %	5%	10%	5%	10%	5%	10%	5%	10%	5%	8%			
	Adequacy of waste water treatment	100 %	5%	7%	4%	5%	2%	5%	2%	4%	2%	6%			
	Quality of waste water treatment	100 %	1%	3%	2%	4%	3%	5%	2%	5%	1%	3%			

Extent of reuse and recycling of treated	20%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
Extent of cost recovery in waste	100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
Efficiency in redressal of	80%	30%	40%	20%	30%	20%	30%	15%	25%	10%	15%
Efficiency in collection of	90%	2%	5%	2%	5%	5%	10%	2%	5%	2%	5%

3

Solid Waste Management Indicators

#

Household level coverage of SWM	100%	25%	35%	35%	40%	30%	45%	25%	35%	15%	20%
Efficiency of collection of waste	100%	25%	30%	30%	35%	30%	35%	25%	35%	20%	30%
Extent of segregation of	100%	5%	7%	5%	7%	5%	7%	5%	7%	6%	8%
Extent of MSW recovered	80%	30%	35%	20%	25%	30%	35%	30%	35%	15%	20%
Extent of Scientific disposal of MSW	100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
Extent of cost recovery for the	100%	20%	30%	20%	30%	20%	30%	20%	30%	10%	20%
Efficiency in redressal of	80%	40%	45%	40%	45%	40%	45%	30%	35%	20%	30%
Efficiency in collection of SWM	90%	10%	20%	10%	20%	10%	20%	10%	20%	5%	15%

4

Storm Water Drainage Indicators

\$

Coverage	100%	40%	45%	50%	55%	25%	30%	35%	40%	20%	30%
Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%	60%	55%

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

S · N o	Component Name with Sub Component Name				Nati onal Benc hmar k	Mihijham		Saraikela		Simdega		Adityapur		Chakradharpur	
						Curren t (2013- 14)	Targ et (201 4-15)	Curr ent (201 3-14)	Target (2014- 15)	Curren t (2013- 14)	Targ et (201 4-15)	Curr ent (201 3-14)	Targ et (201 4-15)	Curren t (2013- 14)	Targ et (201 4-15)
1	Water Supply Indicators														
	Coverage of water supply connection				100 %	25%	35%	25%	35%	30%	35%	25%	40%	35%	40%
	Per Capita supply of water				135 lpcd	40 lpcd	50 lpcd	70 lpcd	75 lpcd	50 lpcd	55 lpcd	60 lpcd	80 lpcd	60 lpcd	70 lpcd
	Extent of metering of water connection				100 %	15%	20%	15%	20%	10%	15%	25%	40%	25%	40%
	Extent of non-revenue water				15%	60%	50%	55%	50%	60%	50%	45%	40%	55%	45%
	Continuity of water supply				24X7	5*7	6*7	4*7	5*7	5*7	6*7	6*7	6.5*7	4*7	5*7
	Efficiency in redressal of customer complaints				80%	40%	50%	50%	55%	45%	50%	60%	70%	60%	70%
	Quality of water supplied				100 %	60%	65%	55%	60%	55%	60%	60%	70%	50%	65%
	Cost recovery in water supply services				100 %	40%	50%	30%	40%	20%	30%	70%	75%	45%	55%
	Efficiency in collection of water related charges				90%	15%	20%	15%	20%	10%	20%	50%	60%	45%	55%
2	Sewerage and Sanitation Indicators											*			
	Coverage of Toilets				100 %	30%	40%	30%	40%	30%	40%	35%	50%	45%	55%
	Coverage of waste water network services				100 %	10%	12%	10%	12%	10%	12%	10%	12%	10%	12%
	Collection efficiency of				100	5%	7%	5%	7%	5%	7%	5%	7%	5%	7%

waste water network	%										
Adequacy of waste water treatment capacity	100 %	3%	5%	4%	5%	2%	4%	5%	7%	3%	5%
Quality of waste water treatment	100 %	5%	7%	5%	7%	5%	7%	10%	12%	10%	12%
Extent of reuse and recycling of treated waste water	20%	0%	5%	0%	5%	0%	5%	5%	8%	2%	5%
Extent of cost recovery in waste water management	100 %	5%	6%	5%	6%	5%	7%	7%	10%	7%	10%
Efficiency in redressal of customer complaints	80%	40%	50%	40%	50%	30%	40%	60%	65%	60%	65%
Efficiency in collection of sewerage charges	90%	10%	20%	10%	20%	15%	20%	25%	40%	30%	40%

3 Solid Waste Management Indicators

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Household level coverage of SWM services through door-to-door collection of waste	100 %	15%	25%	15%	25%	15%	25%	30%	40%	40%	45%
Efficiency of collection of waste	100 %	20%	25%	20%	25%	10%	20%	20%	30%	25%	35%
Extent of segregation of MSW	100 %	4%	6%	5%	7%	5%	7%	5%	10%	6%	10%
Extent of MSW recovered	80%	30%	35%	30%	35%	20%	30%	40%	50%	30%	40%
Extent of Scientific disposal of MSW	100 %	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
Extent of cost recovery for the ULB in SWM services	100 %	20%	30%	30%	40%	30%	40%	25%	45%	30%	40%
Efficiency in redressal of customer complaints	80%	40%	50%	40%	50%	35%	45%	35%	45%	35%	45%
Efficiency in collection of SWM charges	90%	10%	20%	10%	20%	10%	20%	15%	25%	15%	25%

4 Storm Water Drainage Indicators

\$

Coverage	100 %	40%	45%	50%	55%	25%	30%	35%	40%	20%	30%
Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%	60%	55%

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

S. No	Component Name with Sub Component Name				National Benchmark	Chaibasha		Jugsalai		Godda		Jamtara		Pakur	
						Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	Water Supply Indicators														
	Coverage of water supply connection				100%	50%	60%	50%	60%	45%	55%	40%	50%	40%	50%
	Per Capita supply of water				135 lpcd	60 lpcd	65 lpcd	65 lpcd	75 lpcd	80 lpcd	90 lpcd	70 lpcd	75 lpcd	80 lpcd	90 lpcd
	Extent of metering of water connection				100%	20%	30%	25%	30%	25%	35%	20%	30%	10%	20%
	Extent of non-revenue water				15%	35%	30%	45%	40%	55%	50%	55%	50%	60%	55%
	Continuity of water supply				24X7	3*7	4*7	5*7	5.5*7	3*7	4*7	3*7	4*7	4*7	5*7
	Efficiency in redressal of customer complaints				80%	40%	50%	55%	60%	50%	55%	50%	55%	35%	45%
	Quality of water supplied				100%	60%	70%	60%	70%	50%	60%	50%	60%	55%	65%
	Cost recovery in water supply services				100%	35%	45%	35%	45%	30%	40%	30%	40%	35%	45%
	Efficiency in collection of water related charges				90%	20%	30%	20%	30%	30%	40%	20%	30%	30%	40%
2	Sewerage and Sanitation Indicators						*								
	Coverage of Toilets				100%	50%	60%	35%	55%	60%	70%	50%	60%	60%	70%
	Coverage of waste water network services				100%	5%	10%	5%	10%	5%	10%	5%	10%	5%	10%
	Collection efficiency of waste water network				100%	5%	10%	5%	10%	5%	10%	5%	10%	5%	10%
	Adequacy of waste water treatment capacity				100%	5%	10%	4%	5%	2%	5%	2%	5%	2%	5%
	Quality of waste water treatment				100%	5%	10%	4%	5%	2%	5%	2%	5%	2%	5%
	Extent of reuse and recycling of treated waste water				20%	5%	10%	4%	5%	2%	5%	2%	5%	2%	5%
	Extent of cost recovery in waste water management				100%	5%	10%	4%	5%	2%	5%	2%	5%	2%	5%
	Efficiency in redressal of customer complaints				80%	5%	10%	4%	5%	2%	5%	2%	5%	2%	5%
	Efficiency in collection of sewerage charges				90%	10%	15%	10%	15%	7%	10%	10%	15%	10%	15%

3	Solid Waste Management Indicators				#							
	Household level coverage of SWM services through door-to-door collection of waste	100%	40%	50%	25%	35%	45%	50%	40%	50%	40%	50%
	Efficiency of collection of waste	100%	40%	50%	25%	30%	30%	40%	30%	35%	30%	35%
	Extent of segregation of MSW	100%	4%	7%	3%	7%	5%	8%	5%	8%	6%	9%
	Extent of MSW recovered	80%	30%	35%	15%	20%	35%	40%	20%	25%	30%	35%
	Extent of Scientific disposal of MSW	100%	0%	5%	0%	5%	0%	5%	0%	5%	0%	5%
	Extent of cost recovery for the ULB in SWM services	100%	20%	30%	30%	40%	30%	40%	25%	45%	30%	40%
	Efficiency in redressal of customer complaints	80%	40%	50%	40%	50%	35%	45%	35%	45%	35%	45%
	Efficiency in collection of SWM charges	90%	10%	20%	10%	20%	10%	20%	15%	25%	15%	25%
4	Storm Water Drainage Indicators				\$							
	Coverage	100%	40%	45%	50%	55%	25%	30%	35%	40%	20%	30%
	Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%	60%	55%

Service Level Indicators and National Benchmarks across Four Sectors

Under 13th FC

S. No	Component Name with Sub Component Name				National Bench mark		Chatra		Khunti		Koderma		Jhumritiliya	
							Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)	Current (2013-14)	Target (2014-15)
1	Water Supply Indicators													
	Coverage of water supply connection				100%		40%	50%	20%	30%	40%	50%	40%	50%
	Per Capita supply of water				135 lpcd		60 lpcd	65 lpcd	60 lpcd	70 lpcd	30 lpcd	45 lpcd	35 lpcd	45 lpcd
	Extent of metering of water connection				100%		10%	20%	10%	20%	10%	20%	10%	20%
	Extent of non-revenue water				15%		45%	40%	45%	40%	50%	45%	50%	45%
	Continuity of water supply				24X7		4*7	4.5*7	3*7	4*7	3*7	4*7	3*7	4*7
	Efficiency in redressal of customer complaints				80%		50%	60%	55%	65%	55%	65%	30%	40%
	Quality of water supplied				100%		50%	60%	45%	55%	60%	65%	45%	55%
	Cost recovery in water supply services				100%		35%	40%	35%	40%	20%	30%	17%	25%
	Efficiency in collection of water related charges				90%		20%	30%	20%	30%	30%	35%	17%	25%
2	Sewerage and Sanitation Indicators													
	Coverage of Toilets				100%		60%	65%	65%	70%	40%	50%	40%	50%
	Coverage of waste water network services				100%		5%	10%	5%	10%	5%	10%	5%	10%
	Collection efficiency of waste water network				100%		5%	10%	5%	10%	5%	10%	5%	10%
	Adequacy of waste water treatment capacity				100%		5%	10%	4%	5%	2%	5%	2%	5%
	Quality of waste water treatment				100%		5%	10%	4%	5%	2%	5%	2%	5%
	Extent of reuse and recycling of treated waste water				20%		5%	10%	4%	5%	2%	5%	2%	5%
	Extent of cost recovery in waste water management				100%		5%	10%	4%	5%	2%	5%	2%	5%
	Efficiency in redressal of customer complaints				80%		5%	10%	4%	5%	2%	5%	2%	5%
	Efficiency in collection of sewerage charges				90%		10%	15%	10%	15%	7%	10%	10%	15%
3	Solid Waste Management Indicators													
	Household level coverage of SWM services through door-to-door collection of waste				100%		25%	30%	25%	30%	30%	40%	25%	30%
	Efficiency of collection of waste				100%		25%	30%	25%	30%	25%	30%	25%	30%

Extent of segregation of MSW	100%	4%	7%	3%	7%	5%	8%	5%	8%
Extent of MSW recovered	80%	30%	35%	15%	20%	35%	40%	20%	25%
Extent of Scientific disposal of MSW	100%	0%	5%	0%	5%	0%	5%	0%	5%
Extent of cost recovery for the ULB in SWM services	100%	20%	30%	30%	40%	30%	40%	25%	45%
Efficiency in redressal of customer complaints	80%	40%	50%	40%	50%	35%	45%	35%	45%
Efficiency in collection of SWM charges	90%	10%	20%	10%	20%	10%	20%	15%	25%

4 Storm Water Drainage Indicators

\$

Coverage	100%	25%	30%	25%	30%	35%	40%	20%	30%
Incident of water logging	0%	60%	55%	60%	55%	60%	55%	60%	55%
